

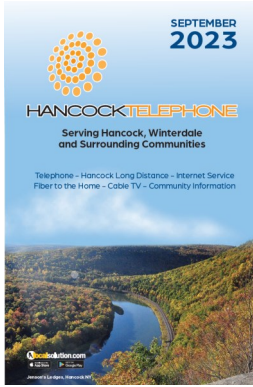
PERSON TO PERSON

FALL 2023

News from the Hancock Telephone Company

The New Hancock Telephone Directory Is Here!

Your new phone book from Hancock Telephone is a complete resource guide for our local community. It contains a world of helpful information.



- Yellow Pages
- Residential, Business & Government Listings
- Emergency Numbers
- Action Lines
- Cable Listings
- Internet Options
- Community Pages
- Hancock Telephone's Products & Services

Congratulations!

Robert Wrighter, Sr.

Was Inducted into the

NY State Telecom Hall of Fame

At the New York State Telecommunications Association's (NYSTA's)

102nd Annual Conference on June 14, 2023

Saratoga Springs, New York



Community Calendar:

- 9/9** 2nd Annual Don Ellis Jr. Memorial Golf Tournament & Brooks BBQ Fundraiser - Hancock Golf Course, 10am-8pm
- 9/9** French Woods Classic Band Festival Concert Band - presenting "America Alive" - HCS Auditorium, 7pm
- 9/9** Carnival Night - Town Square, 5-7pm
- 9/21** College & Career Night - Hancock Central School, 6-8pm
- 10/6-10/7** 15th Annual Harvest Festival & Tractor Parade - Town Square
- 10/28** Halloween Movie Night - Town Square
- 11/11** Veteran's Day Service Celebration - Town Square, 1-2pm
- 11/25** Christmas Craft Show - Hancock Elementary School
- 12/2** 15th Annual Parade of Lights & Christmas on the Square - Town Square

For more information on community events, visit: www.hancock-newyork.com

SCHOOL STARTS Sept 7th

PLEASE DRIVE CAREFULLY
&
FOLLOW ALL SCHOOL BUS SIGNALS!



FIBER INSTALLATIONS

Fiber installations are still under way for residences on Pleasant Valley Road and Island Lake Road. We offer phone, internet, and cable television through fiber. Please call our office for more information and schedule your appointment today!

WE DID IT AGAIN!

The Public Service Commission has commended

Hancock Telephone Company

for

Excellent Service Quality

in

2022



We are proud to receive this positive review from the Commission, and remain committed to providing superior customer service in the years to come.

Customer Appreciation Day

All of us at Hancock Telephone, Hancock Video, & Pronet wish to extend a huge **THANK YOU** to our customers on

Friday, October 6th

Thank you for your continued loyalty, and for making Hancock a wonderful community in which to do business! In celebration of our appreciation, we invite you to join us for hotdogs & giveaways starting at 11:30 am.

COME ENJOY THE FUN!



Communication Corner

Affordable Connectivity Program

- The Affordable Connectivity Program (ACP) is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more.
- The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price.
- The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household.
- Visit www.fcc.gov/acp for more information, or submit an application at ACPSBenefit.org.

FTTH Battery Backup Information

DID YOU KNOW? Hancock Telephone furnishes a backup battery to all FTTH (Fiber to the Home) customers with telephone service.

** If your ONT (Optical Network Terminal) Fiber Device in your home loses power, your telephone service will not work, including any 911, security, and/or medical monitoring that relies on our telephone service.**

How does the backup battery work?

- In the event of a power outage, the backup battery is designed to provide standby backup power to the ONT for an estimated 8 hours in idle mode when the battery is new.
- The battery is intended to enable users to make short emergency/urgent telephone calls on a corded phone, as cordless phones will not work. Hancock Telephone recommends that you maintain at least one corded telephone for power outages.
- Once the power is back on, your backup battery will begin recharging itself.
- Additional batteries can be purchased from Hancock Telephone Company, and can stack together to provide extra standby and talk time.
- **For more information on our backup batteries, see the disclosure on our website:** www.hancocktelephone.com (News tab/News Articles/& scroll down)

If your home hasn't been converted to fiber yet,
please call our office to schedule an appointment.

(607) 637-9911, option 1



Fall Behind!

Sunday, Nov. 5th

2023

