



PERSON TO PERSON

Summer 2023



Thunder Roars, Go Indoors



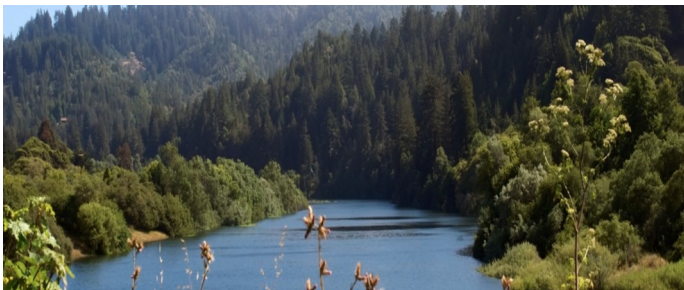
Even though your home is a safe shelter during a lightning storm, you may still be at risk. About one-third of lightning-strike injuries occur indoors. Here are some tips to keep safe and reduce your risk of being struck by lightning while indoors.

- **Avoid water.** Do NOT bathe, shower, wash dishes, or have any other contact with water during a thunderstorm. Lightning can travel through a building's plumbing.
- **Avoid electronic equipment.** Do NOT use your computers, laptops, game systems, washers, dryers, stoves, or anything connected to an electrical outlet. Lightning can travel through electrical systems, radio and television reception systems. Equip your home with whole-house surge protectors to protect your appliances.
- **Avoid corded phones.** Corded phones are NOT safe to use during a thunderstorm. However, it is safe to use cordless or cellular phones during a storm.
- **Avoid windows, doors, porches, and concrete.** Do NOT lie on concrete floors during a thunderstorm. Also, avoid leaning on concrete walls. Lightning can travel through any metal wires or bars in concrete walls or flooring.

Source: <https://www.cdc.gov/disasters/lightning/safetytips.html> Visit CDC site for more tips!

FIBER INSTALLATIONS

Fiber installations are now under way for residences on Pleasant Valley Road and Island Lake Road. We offer phone, internet, and cable television through fiber. Please call our office for more information and schedule your appointment today!



6th Annual
SUMMER NIGHTS LIVE
Outdoor Concert Series
at the
Hancock Town Square

When: Saturday, May 27th from 2:00 - 4:00 pm,
and Saturdays June 3rd, June 10th, July 1st,
July 15th, July 22nd, August 5th,
August 19th, and September 16th

Time: 5:00 - 7:00 pm

Visit Hancockpartners.org or Hancock-newyork.com for more information.

21ST CENTURY COMMUNICATIONS AND VIDEO ACCESSIBILITY ACT (CVAA)

The Federal Communications Commission has implemented provisions of the Twenty-First Century Communications and Video Accessibility Act 2010 (CVAA) to ensure that people with disabilities have access to Advanced Communication Services (ACS). Providers of ACS and manufacturers of equipment used for ACS are required to make their products and services accessible to people with disabilities, unless it is not "achievable" to do so.

We are committed to ensuring our subscribers with disabilities (hearing, sight or speech impairment) are aware and have knowledge of these services available to them. We have forms and applications for these services at our business office, Mon - Fri 8am-4pm. You may also call 607-637-9911 for information.

Congratulations to Our Graduates!

The 2023 Hancock Central School Graduation will be held outdoors on the football field
Friday, June 23rd @ 10:00am.

(Auditorium in the event of rain)

There are 28 prospective graduates this year.
Congratulations & Best Wishes for the Future!



Lifeline Program

Lifeline is a government sponsored telecommunications program that makes it possible for eligible low income families to receive discounted rates on their residential home or wireless telephone service. For Hancock Telephone customers, Lifeline Telephone Service provides a federal discount of \$9.25 on the monthly telephone bill.

You may notice some changes to your lifeline program benefit. You are now able to apply your monthly Lifeline discount toward internet service. You can continue to apply your monthly Lifeline discount to your home or cell phone, but you can only receive a discount on ONE option - phone or internet.

Anyone enrolling in the Lifeline Program for voice service will be required to remain with the company for at least 60 days in order to keep the discount. Anyone enrolling in the Lifeline Program on internet, or bundle which includes qualifying internet, will be required to remain with the company providing the Lifeline benefit for a least 12-months, in order to keep the discount.

In January 2012, the program introduced major reforms including the expansion of the application and re-certification process, and the limitation of discounted phone service to **only-one-per-household**. This means that if you are currently receiving a lifeline discount from Hancock Telephone, you cannot receive subsidized or free cell phone service, such as SafeLink, Assurance Wireless or Reachout Wireless. Since you cannot have more than one discount per address, you must choose the service that best serves you and your family.

Here's How to Qualify for Lifeline Service:

You can get Lifeline if you're enrolled in one of the following qualifying programs and do not currently have a Lifeline cell phone. Applicants must be over 18 years of age, and cannot be claimed as dependent on anyone's tax return.

Supplemental Security Income (SSI)

Supplemental Nutrition Assistance Program (SNAP) – (f/k/a Food Stamps)

Medicaid

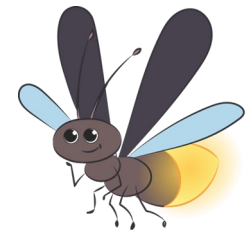
Veteran's Pension or Survivor's Pension Benefit

Federal Public Housing Assistance (FPHA)

OR: Your yearly household income is at or below 135% of the Federal Poverty Guidelines and you can provide proof of that income.

	2023	135% of
Number of Household Dependents	Federal Poverty Levels	Federal Poverty Levels
1	\$14,580	\$19,683
2	\$19,720	\$26,622
3	\$24,860	\$33,561
4	\$30,000	\$40,500
5	\$35,140	\$47,439
6	\$40,280	\$54,378
7	\$45,420	\$61,317
8	\$50,560	\$68,256
9+	\$5,140 each additional person	\$6,939 each additional person

Summer Time!



Here's How to Apply for Lifeline Service:

You can apply for Lifeline by calling The Hancock Telephone Company Business Office at 607-637-9911, Monday - Friday, 8am - 4pm.

For more information on this federal program and the new changes, please visit the Universal Service Administrative Company (USAC) at <http://www.usac.org/li/>

CALL "811" BEFORE YOU DIG !!!

Any time you plan new construction and/or landscaping projects which require you to dig on your property, you must contact one of the following organizations two full days before you begin. Once they notify us, our employees will visit your worksite and mark the buried facilities.

In **New York** you'll be directed to: Dig Safely New York; www.digsafelynewyork.org

In **Pennsylvania** you'll be directed to: PA One Call System, Inc; www.paonecall.org

In addition to damaging buried electric lines, other facilities such as internet, cable television, and telephone may be accidentally cut during home improvement projects. Hundreds of customers could be left without electric or telephone service, or access to emergency service providers. There is also danger of personal injury, property damage, and a large repair bill.

Please Remember:

- ♣ Call 811 Before You Dig
- ♣ Wait the Required Time
- ♣ Confirm the Utility Response

- ♣ Respect the Marks
- ♣ Dig With Care

DID YOU KNOW?

Did you know that fireflies communicate in much the same way that fiber optics operate? Fiber optic communication works by transmitting pulses of light through an optical fiber, and is used in telephone, internet, & cable television signals. It is an exceptional method of sending information across long distances because the transmittance rate is instantaneous. The flashes of light from fireflies are very similar to the flashes of light used in fiber optics.

