



Dear Valued Email Subscriber,

As one of our valued subscribers, please be aware that Hancock Telephone will be updating the Hancock webmail system in the coming weeks. This new system features an easy-to-use interface, improved security, and the ability to securely share email folders with your contacts.

We are working to ensure a smooth transition as we move from the old system to the new one:

- Emails sent to you will not be lost while we move services
- All of your current webmail will be moved to your new mailbox
- Your webmail contacts will be automatically moved to the new email system

We are providing you with advance notice of these changes, so you are prepared when they occur. Additional detailed information will be sent to you over the next few weeks. We are ramping up our service team to provide you with the best support possible if you require assistance.

**NOTE:** We will never ask you for personal information or your email password!

Thank you for being a loyal customer and please let us know if you have any questions. Call us if you have any questions at 607-637-1998.

Sincerely,

Hancock Support Team