

News from the Hancock Telephone Company — Spring 2019

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FIBER-TO-THE-HOME NEWS

In the coming weeks, The Hancock Telephone Company will be installing in-home fiber connections (ONT) in the areas designated by the New NY Broadband Program Grant.

Representatives from the telephone company will be calling to schedule an appointment to install the new equipment inside your home or business. If you have any questions about this, please call our office @ **(607)637-9911**.

This upgrade will bring quality service to anyone in the grant area.

*This deployment of broadband service is supported by a grant awarded to The Hancock Telephone Company by New York State through the New NY Broadband Program.



**Broadband
Program Office**



Spring is when you feel like whistling even with a shoe full of slush.. -Doug Larsen



❧❧ Directory Deadline is May 20th ❧❧

The Hancock Telephone Company will again use the Hanson Directory Service as our publishing partner for the September 2019 directory. The Hanson Directory Representative will be in our area this spring to speak with businesses about advertising in our phone book. Please contact our business office **by MAY 20th** with any changes you wish to make to your white page directory listing. We will be distributing our directory to over 1600 homes and businesses in Cadosia, Fishs Eddy, Hancock, Lake Como, Lakewood, Preston Park, Starlight, Starrucca and Winterdale.

Make sure consumers see your ad the next time they turn to The Hancock Telephone Company Directory.

What is Streaming?

Streaming is the continuous flow of audio or video data allowing playback to start while the rest of the data is still being received. Streaming is provided through an online source usually through an application or “app”.

To stream music, movies and more you will need:

1. Internet Connection.
2. A device with an internet connection. (streaming device)
3. A subscription to your favorite streaming service.



Popular Streaming Devices: Roku, Amazon Fire Stick, Gaming Consoles

Popular Streaming Services: Netflix, Hulu, Amazon Prime Video, Pandora

Spring is nature's way of saying "Let's Party!" -Robin Williams

Cell Phones & The Do Not Call Registry

Despite viral email, there is no new cell phone database.

Consumers may place their cell phone number on the National Do Not Call Registry to notify marketers that they don't want to get unsolicited telemarketing calls.

The truth about cell phones and the Do Not Call Registry is:

- * The government is **not releasing** cell phone numbers to telemarketers.
- * There is **no deadline** for registering a cell phone number on the Do Not Call Registry.
- * Federal Communications Commission (FCC) regulations prohibit telemarketers from using automated dialers to call cell phone numbers without prior consent. Automated dialers are standard in the industry, so most telemarketers are barred from calling consumers' cell phones without their consent.
- * There is only one Do Not Call Registry, operated by the Federal Trade Commission (FTC), with information available at www.donotcall.gov. There is no separate registry for cell phones.
- * The Do Not Call Registry accepts registrations from both cell phones and land lines. To register by telephone, call 1-888-382-1222 (TTY:1-866-290-4236). You must call from the phone number that you want to register. To register online (donotcall.gov), you will have to respond to a confirmation email.
- * If you have registered a mobile or other telephone number already, you don't need to re-register. Once registered, a telephone number stays on the Do Not Call Registry until the registration is canceled or service for the number is discontinued.

www.consumer.ftc.gov/articles/0133-cell-phones-and-do-not-call-registry



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BUDS, DAFFODILS, FLOWERS, GRASS, RAIN, RAINBOW, SEEDS,
SPRING, TULIPS, UMBRELLA



Interesting Facts About The Internet

1. The inventor of the modern world wide web, Tim Berners-Lee, was knighted by Queen Elizabeth. 2. The first YouTube video was uploaded April 23, 2005. It's called "Me at the Zoo", and features Jawed Karim, one of the founders, at the San Diego Zoo. The first tweet was done on March 21, 2006 by Jack Dorsey. 3. "Gangnam Style" by Psy is still the most viewed YouTube video of all time. It's been viewed over two billion times. 4. The first-ever webcam was created at the University of Cambridge to watch a pot of coffee. 5. Approximately 3.2 billion people use the internet. Approximately 204 million emails are sent per minute comprised mostly of spam. 6. One third of all marriages today occur because the couple met online. 7. You've heard the term 'surfing' on the internet. It originated in 1992, courtesy of a New York librarian whose name was Jean Armour Polly. Even now the term is used quite often but other words such as "browsing" have also become popular. 8. The Amazon logo indicates you can get everything from A to Z (look at the arrow). 9. According to recent statistics, online dating generates approximately 1 billion dollars ever year. 10. Garfield the cartoon cat once offered a free email service at Gmail.com.

Sources: businessinsider.com, fossbytes.com & google.com

Relay Service Information (711) Telecommunications Relay Service, 711, allows telephone communications between individuals who are deaf, hard of hearing, deaf-blind or speech disabled using a telecommunication device for the deaf (TDD) and anyone using a telephone. Dial 711, 24 hours a day/7 days a week, including holidays. If you have any questions regarding the Telecommunications Relay Service 711, feel free to contact the customer service number on your bill.

Customers must continue to dial 911 for emergencies.

For more information in Pennsylvania Email: parelay@hamiltonrelay.com

Web: www.PaRelay.net TTY: 1-800-654-5984 Voice: 1-866-654-5988 STS: 1-844-308-9292 Spanish: 1-844-308-9291

For information in New York visit the New York Relay website at www.nyrelay.com

Customer Service (Voice/TTY)...1-800-676-3777 Customer Service (Spanish).....1-800-676-4290

Relay Inquiry Line (Voice).....1-800-664-6349 Relay Inquiry Line(TTY).....1-800-835-5515